

Pharmacy FAQ's (Frequently Asked Questions)



Drug List:
Balanced Drug List



Pharmacy Network:
Traditional Select Network



Member Support:
Contact us at the number on your
Member ID card



Your Pharmacy Website:
Visit [MyPrime.com](https://www.MyPrime.com)

1. Who is Prime Therapeutics?

Starting on **January 1, 2025**, BlueCross BlueShield of Oklahoma will provide your prescription benefits through their pharmacy benefit manager Prime Therapeutics®. Prime's purpose is to help people get the medicine they need to feel better and live well.

2. How do I check if my medication is covered on the Balanced Drug List?

Prior to **January 1, 2025**, visit bcbsok.com → Prescription Drugs → Prescription Drug Lists → Employer-offered Plans: Large Group (51 or more) → **Balanced Drug List**. Be sure to read the introduction on how to read the drug list.

After **January 1, 2025**, members can access specific prescription drug plan benefit information by registering or logging in to their BCBSOK Blue Access for MembersSM (BAMSM) account from bcbsok.com. If you have any questions about your prescription drug benefits, call the number listed on your member ID card.

3. Where can I search for pharmacies in the network?

Prior to **January 1, 2025**, members can go to [MyPrime.com](https://www.MyPrime.com) → *Pharmacies* → Continue without sign in → *BCBS Oklahoma* → answer 'No' for Medicare Part D → *Continue* → choose **Traditional Select Network** from the dropdown menu. Start a search for all in-network pharmacies.

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4. What is MyPrime.com

MyPrime.com is a resource to help you manage your pharmacy benefits when you're at home or on the go. **MyPrime.com** allows you to access information about your prescription drugs, prescription history, ways to save, search for in-network pharmacies and more. Access **MyPrime.com** with a single sign on through Blue Access for MembersSM (BAMSM) from bcbsok.com.

5. Where can I obtain my 90-day maintenance medications?

You can get up to a 90-day supply of any covered, maintenance (or long-term) medicine you may be taking at an extended-supply retail pharmacy or home delivery service.

Visit **MyPrime.com** to find an in-network 90-day supply retail pharmacy or home delivery service near you to fill your covered, maintenance prescriptions.

6. Where can I answer questions about Specialty Medications?

Specialty medicines are used to treat conditions like multiple sclerosis, hepatitis C and rheumatoid arthritis. These prescriptions that are approved for self-administration (like oral capsules or injections you can give yourself) must be filled through an in-network specialty pharmacy to avoid paying higher out-of-pocket costs. Your drug list will have a mark for specialty drugs, and if it requires prior authorization. For the list of Specialty medications and in-network pharmacies visit [MyPrime.com](https://www.mypriime.com).

7. What is Prior Authorization?

Prior Authorization helps improve safety. Some drugs can be misused or overused or may not be the best choice for your health condition. Prior authorization (sometimes called pre-approval) means that your medicine needs to be approved by your health plan before it will be covered.

8. What is Step Therapy?

Step therapy helps lower costs through safe, less expensive drugs. This program uses a "step" approach with drugs for certain conditions. This means that you may have to first try a safe, lower-cost drug, or one that may be more clinically effective, before "stepping up" to a different drug.

9. What are Dispensing Limits?

Dispensing Limits helps to lower waste. This program controls how often or the amount you can get filled at once. These limits promote safe, cost-effective drug use. They also help reduce waste and overuse.

10. What are Generic Drugs?

A Generic Drug is a version of a brand-name drug and is also approved by the FDA. When compared to the brand name drug a generic drug is safe and works just as well in the body for most people. But the generic drug often costs less.

11. No-Cost Preventative Benefits

Your new pharmacy benefits may cover some prescription and over-the-counter preventive medicines at little or no cost to you, even if you haven't met your deductible or out-of-pocket maximum. This benefit only applies when you use in-network pharmacies and doctors.

For more information visit [bcbsok.com](https://www.bcbsok.com) → Prescription Drugs → Prescription Drug Lists → Employer-offered Plans: Large Group (51 or more) → [Women's Contraceptive Coverage List and ACA \\$0 Preventive Drug List](#).